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Emergency Plan of Action operation update Italy: Population Movement



International Federation of Red Cross and Red Crescent Societies

| Emergency appeal n° MDRIT002 Operations update n° 2 | GLIDE n° OT-2015-000050-ITA |
|--|---|
| Date of issue: 25 March 2016 | Timeframe covered by this update: from 2 November 2015 to 29 February 2016 |
| Operation start date: 8 May 2015 | Expected timeframe: 13 months Expected end date: 31 May 2016 |
| Overall operation budget: CHF 2,775,269 | DREF amount initially allocated: CHF 283,305 |
| N° of people being assisted: 105,000 | |





Migrants landing in Augusta. Source: Italian Red Cross.

Summary of revisions made to the emergency plan of action:

In the first three months of the 2016, the migration flows grew 44 per cent compared to the same period in 2015. This caused an increase of arrivals in 2016 and also a change in the migration routes used last year.

Through this operations update, the Italian Red Cross needs to extend the timeframe of the original Plan of Action for 2 months, with no change in the budget, for two main reasons,

- The changes that occurred at European level, after the release of the European Agenda on Migration and the introduction of the **hotspot approach**, have guided the Italian Red Cross to cope with new emerging vulnerabilities, not included in the Emergency Plan of Action. The hotspot approach resulted in the emerging of new vulnerabilities including migrants that have no access to the reception network and have difficulties accessing local services. In order to tackle these challenges, the Italian Red Cross established **Safe Points**, which are help desks to give basic assistance, health care, psychosocial support, Restoring Family Link (RFL) services and counseling to migrant people in need. In the Safe Points non-food items are available for distribution.
- In light of the forthcoming increase in migration flow by sea, due to the upcoming better weather conditions, and in the scenario of a change in migratory routes, due to the closure of the Balkan route, the Italian RC decided to extend the operation to insure sustainability to the actions, and get prepared to a possible evolving needs.

A. Situation analysis

Description of the situation

In 2015, over half a million people, the majority of them refugees, crossed the Mediterranean Sea in search of safety in Europe. European countries have been struggling to deal with this influx of refugees and migrants. Since the beginning of the year, more than 586,000 refugees and migrants arrived to Europe by the Mediterranean sea. Italy has been witnessing a slight increase in the number of migrants since the beginning of 2015. The number of migrants arriving on Italy shores soared by 3.1 per cent over the first nine months of 2015 compared with the same period of last year. Italy is one of the primary entry points for migrants entering Europe, and is considered to be a transit country for the migrants to reach other destinations in northern Europe. The main route remains to be the southern Italy (especially Sicily) as first entry points from the North Africa coasts. In 2015, according to the UNHCR,153,842 arrivals arrived in Italy by boats mainly from North African countries. In 2016, 13,825 people have arrived in Italy by sea.

The evolution of the political context, inside and outside Europe, and the decisions taken at the European level, included the European Agenda on Migration which led the Italian government to release, on 28 September 2015, the Italian Roadmap for 2015 which introduced the hotspots, led to the emergence of new vulnerabilities to which the Italian Red Cross has had to address.

The hotspot approach resulted in the emerging of new vulnerabilities with migrants that have no access to the reception network and have difficulties accessing local services. In order to tackle these challenges, the Italian Red Cross established **Safe Points**, which are help desks to give basic assistance, health care, psychosocial support, Restoring Family Link (RFL) services and counseling to migrant people in need. The **Safe Points** are located in Catania¹ and Trapani² and, until up to 29 February 2016, have assisted around 108 people.

The Italian Red Cross plans to establish a new **Safe Point** in Taranto (Puglia), due to the next opening of the hotspot, and in Agrigento. Additionally, with the upcoming spring season and favorable weather conditions the migration flow is expected to increase, therefore the National Society will expand the **Safe Point** approach in the regions with hotspots and will strengthen the capacities of the local branch in Lampedusa.

Moreover, due to the current situation of the closing of the borders on the Balkan route, changes in the migratory route are expected where migrants might chose alternate ways to reach northern Europe through Italy. The scenario, which we are expecting, is the emergence of a migratory flow through the Adriatic Sea, from Greece, via Albania, to the eastern coast of Italy. Our National Society needs to be prepared in case of such scenario.

The operation timeframe extension of the Emergency Plan of Action, will help the Italian Red Cross to cope with the emerging vulnerabilities and to give sustainability to the response actions.

Summary of the current response

Overview of Host National Society

The Italian Red Cross focuses its support to the migrants based on their immediate needs, regardless of their legal status, and renders them humanitarian assistance. The Italian Red Cross's approach to migrants, both regular and irregular, is based on saving lives and providing service support activities for integration.

Since 2011, the Italian Red Cross has been providing humanitarian assistance to migrants with the following:

- ✓ Assistance at the landing points
- ✓ Assistance towards unaccompanied minors
- ✓ Assistance towards migrants in transit in the entire territory of Italy
- ✓ <u>Restoring Family Links</u>
- ✓ Social Inclusion
- ✓ Migrant health regional Contingency Plan for Sicily

Since 8 May 2015, these actions have been supported by the funds raised through the Emergency Appeal. During the implementation of the plan of action, the Italian Red Cross has assisted 121.729³ migrants that landed in the southern ports of Italy: Augusta, Brindisi, Cagliari, Catania, Corigliano Calabro, Crotone, Lampedusa, Lecce, Messina, Palermo, Porto Empedocle, Pozzallo, Reggio Calabria, Roccella Jonica, Taranto, Trapani, and Vibo Valenzia. At the end of February 2016, the number of disembarkations assisted by the Italian Red Cross were 326.

¹ The Safe Point in Catania was opened in mid-January 2016

² The Safe Point in Trapani was opened in mid-February 2016

³ Data referred to the 29 February 2016

The assistance consists in the provision of food, drinking water and non-food items and in the provision of the following services:

- First aid
- Psychosocial support (PSS)
- Restoring family links (RFL)
- Information hotline in various languages throughout Italy
- Communication and media management
- Coordination with relevant governmental, UN and non-governmental organizations

As of 29 February 2016 the following items have been distributed:

| ITEMS | Distribution in Sicily | Distribution in Calabria | Distribution in Puglia | Distributions in other regions |
|------------------------|---------------------------|-----------------------------|---------------------------|--------------------------------|
| Woman kits | 3,500 | 1,475 | 1,525 | 2,320 |
| Food kits | 26,300 | 15,100 | 6,200 | 25,000 |
| Baby kit | 1,900 | 600 | 450 | 670 |
| Relief kit | 29,700 | 13,600 | 6,000 | 35,700 |
| oral rehydration salts | 5,000 | 7,000 | 6,200 | 4.100 |
| Hygiene Kit | 29,200 | 13,100 | 15,170 | 27,520 |
| Totals | 95,600 | 50,875 | 35,545 | 91,214 |

The assistance includes support to migrants in transit and on the northern borders of Italy: since May 2015, the Italian Red Cross has assisted 25,000⁴ migrants in transit in Rome and throughout the country.

Since mid-January 2016, the Italian Red Cross has been providing support to the migrants who have no access to the reception network and have difficulties accessing local services. This support is given through two Safe Points, which are located in Catania and Trapani and have assisted 108 people up to 29 February 2016. The assistance consists in giving them health and first aid, responding to their basic need in terms of non food items, guiding them to local services and providing psychosocial support and restoring family links.

Overview of Red Cross Red Crescent Movement in country

The operational management team at the Italian Red Cross headquarters has been ensuring support to the branches and volunteers. The IFRC Regional Office for Europe team is working with the Italian Red Cross to help coordinate this support especially the international procurement of relief items through the IFRC Global Logistics Services (GLS).

The IFRC Secretariat and the Italian Red Cross advocate for a joint strategic discussion involving countries and National Societies in the countries of origin, countries of transit and countries of destination.

The ICRC and the IFRC have worked together with the Italian Red Cross in the Mediterranean region, focusing on the Movement response to the needs of the migrants in the areas of protection, assistance and humanitarian diplomacy. The ICRC focuses on the field of protection and provision of technical support in the field of RFL/Forensics to the National Society.

Coordination among the Movement partners is ensured through regular communication, situation reports and coordination meetings.

The Italian Red Cross regularly updates the IFRC on the situation in the country and takes part in meetings and initiatives organized by the Movement. The National Society took part in the drawing of the document "*A response plan to meet the humanitarian need of vulnerable migrants*", which was presented during the Migration Conference in Tunis (September 2015). The Italian Red Cross also participated to the Movement Statutory Meeting in Geneva (December 2015) and to the Migration Conference in London (February 2016).

⁴ Data referred to the 29 February 2016

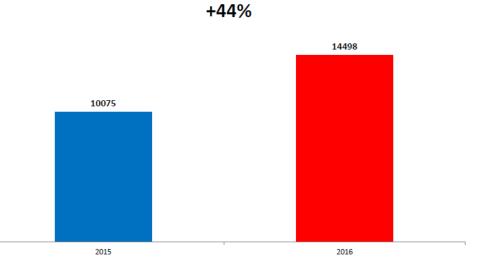
Needs analysis and scenario planning

More than a million migrants and refugees crossed into Europe in 2015, sparking a crisis as countries struggle to cope with changing migration flows in order to find new corridors to enter northern Europe. Migrants are continuing to arrive by sea, but many of them are making their way via Turkey and Greece.

Winter has not stemmed the flow of people, with 132,791 people reaching Europe by sea since the start of 2016, according to UNHCR⁵.

According Italian Ministry of Internal Affair by March 2016 up to 14,498 migrants reached Italy by sea.

The graph describes the situation with regard to the number of migrants who landed from 1 January 2016 to 21 March 2016, compared with the figures for the same period in 2015



The political context (the rising conflict in Syria, the violence in Afghanistan and in Iraq, the situation in Eritrea, among other situations) and the data observed during the last three months underline the increase of the migration flows for the next period, moreover considering the upcoming good weather conditions will allow more landings. Therefore, the changes in migration routes, with the increase of the Greek migration route, the closure of the borders on the Balkan route, will intensify the pressure of migration in the region of Calabria and Puglia and in the Northern borders of Italy.

Risk analysis

The Italian Red Cross has been providing a first line response at landing points for primary care (focusing on first needs), which points are taking care of the migrants when they disembark from the ships at the ports. The Italian Red Cross has immediately reacted to the increasing influx of migrants by activating hundreds of volunteers and organizing dedicated structures to receive, protect and look after the migrants.

The decision where and when the disembarkations will take place is made by the Minister of Interior. Each disembark point have its own operational plan that might generate difficult in the standardization of the operation. Each local branch of the Italian Red Cross is committed to apply an operational model tailored to their needs in order to move its staff and resources to the ports where is most needed.

During the assessment mission and in discussion with the volunteers and staff of the Sicily regional branch, the following risks have been identified:

- Psychological stress of National Society staff and volunteers;
- Unclear situation without a certain end date;
- Long term commitment which is not easy for some volunteers for personal reasons;
- Heavy workload of National Society staff and volunteers;
- Decreasing stocks and resources;
- Coincidence with other emergencies due to the fact that Southern Italy is prone to natural disasters;
- Stigma against the migrants/asylum seekers.

⁵ Data are updated on 2 March 2016 (<u>http://data.unhcr.org/mediterranean/regional.php</u>)

The identified risks will be duly taken care of when organizing the concrete assignments and deployments of the staff and volunteers of the Italian Red Cross by means of rotation, training and psychosocial support for the Red Cross teams.

In addition, the factors below will be taken into consideration:

- The overall situation can change also depending on the migration trends/ arrivals to Italy, and since the operation is spread over several places, the priorities might also change according the arrivals of migrants.
- Early warning for the upcoming change of season needs to be considered already in planning phase.
- Long-term efforts are needed for the successful implementation of the activities, and good communication channels are required with other stakeholders working in the field in order to avoid a duplication of efforts.
- The next European Commission response strategy to this population movement crisis will have an impact on the role of potential host countries for resettlement and assistance and, within the auxiliary role to the public authorities, to the Red Cross National Societies, including the Italian RC.
- Coordination and information sharing is still a challenge among the stakeholders involved. Coordination
 mechanisms should be harmonized between the respective stakeholders providing services to migrants. These
 mechanisms tend to be different from place to place. Also, different rules and regulations are in place, which may
 also lead to simultaneous, overlapping activities and actions.

B. Operational strategy and plan

Overall objective

The needs of 105,000 migrants (the initially targeted 85,000 as well as an additional 20,000 as a contingency stock) are met through the provision of basic food and non food items, first aid, basic health care, psychosocial support and health promotion, as well as tracing services and facilitating two-way communication efforts.

Proposed strategy

Continuous assessments and monitoring of the situation is in place to best adjust the operational capacities and resources to meet the needs of the affected people. At the same time, a contingency plan has been implemented to upscale the operational activities in view of the upcoming changing weather conditions, as well as the potential changes in the duration and location of people staying in the territory of Italy.

Under the current Emergency Appeal, the National Society has been focusing on the following actions:

1. Food and water distribution in the ports of disembark

- 85,000 migrants / asylum seekers received a refreshment kit with a bottle of water and biscuits/crackers (this activity has been duly completed as planned earlier)
- 30,000 units of oral rehydration salt have been procured and distributed to the migrants in need. (this activity has been duly completed as planned earlier)

2. Distribution of non-food items

The relief-focused operation aspect of the response provided the following kits to the migrants arriving in the ports:

- 3,500 children's kits: diapers, feeding bottles, pacifiers, cleaning tissues; (this activity has been duly completed as planned earlier)
- 8.500 feminine kits: disposable panties, sanitary towels, cleaning tissue, hand wash gel; (this activity has been duly completed as planned earlier)
- 85,000 relief kits: slippers, T-shirts. (this activity has been duly completed as planned earlier)

3. Distribution of hygiene kits

Every migrant arriving in the ports received a hygiene kit with toilet paper, hand wash gel, soap and disposable towels.

• 85,000 hygiene kits have been procured via the Emergency Appeal. (this activity has been duly completed as planned earlier)

For the operation 50 specialized first aid kits⁶ have been procured to support the medical teams assisting in the ports.

Additionally, 25 advanced medical kits⁷ were procured. The use of the advanced medical kits is controlled by the Italian Red Cross's medical doctors. The Italian Red Cross also finalized the procurement of "Permetrine" lotions for scabies treatment.

⁶ For the content of the specialized first aid kits, please refer to the original Plan of Action

⁷ For the content of the advanced medical kits, please refer to the original Plan of Action

The following is the total items procured by GLS through this Emergency Appeal:

- 400 camp beds,
- 80 Gazebo tents,
- 2 heavy tents for sheltering (10x12 m)
- 100 basic Furniture set (wooden table and benches)

In October 2015 an EA operational update was made. The ItRC foresees to establish a contingency stock and the total of beneficiary rise to 105,000. Under procurement are the items for the contingency stock:

- 800 camp beds,
- 2 Heavy Tents for sheltering (10x12 m)
- 20,000 individual hygiene kits
- 10,000 anoraks
- 1,000 body bags

4. Provision of psychosocial support (PSS)

Furthermore, adequate psychosocial support has been provided to both migrants arriving by boats and also to the Italian Red Cross staff and volunteers in order to prevent or minimize stress and suffering.

To achieve adequate PSS support, 19 trainings on PSS were conducted with the participation of 546 volunteers from Sicilia, Puglia and Calabria. This activity will continue for the next two months, thanks to the contribution of voluntary psychologists of the Italian Red Cross.

5. Restoring Family Links (RFL) services

Thus far, the Italian Red Cross volunteers are present in almost all the activities in favor of migrants offering them the following RFL services in coordination with the ICRC:

- o information about the RFL service and access to printing flyers and any promotional items;
- o assessment based on age and family reunification needs (before a family group may be displaced);
- dissemination of the Red Cross Red Crescent values and principles towards the authorities and other humanitarian stakeholders which are engaged in rescue procedures in the harbors;
- promotion of the tracing service, as a humanitarian value, that must be assured towards the migrants and the families who are still waiting for news, and the authorities in charge should be aware of this basic need;
- o training for increasing the RFL capacities for volunteers and staff.

The staff involved in RFL is covered by this Emergency Appeal until the end of March 2016. For the next two months, two RLF experts will be working in Calabria and Puglia and they will be covered by the Emergency Appeal.

6. Contingency stock for the National Society

In addition to the existing items procured with Emergency Appeal due to the generosity of donors, Italian Red Cross procured the following household materials which will be at disposal for future activities in favor of migrants:

| Items | Quantities |
|--|------------|
| Tents (gazebo) for medical post in Ports from GLS | 40 |
| Long-sleeved T-shirts | 20,000 |
| Closed slipper | 20,000 |
| Anorak (or sweater and pants) | 10,000 |
| Warming blankets | 20,000 |
| underwear/sock | 20,000 |
| Food kits | 20,000 |
| Hygiene kits | 20,000 |
| Camp beds | 800 |
| Blankets | 20,000 |
| Body bags | 1,000 |

As part of this Emergency Appeal, and in response to the needs for services related to the contingency stock planning of the coordination, response and preparedness Emergency Appeal, the IFRC and the Italian Red Cross agreed that the National Society will enable access to its own contingency stock in its warehouse for other National Societies affected by the migration crisis through a borrow replenishment-mechanism and managed by the IFRC contingency stock on the cost recovery mechanism.

7. Capacity building

In view of the upcoming good weather conditions and of the consequent increase and changes of the migration flows, the Safe Point approach will be expanded to strengthen the capacity of the local branches in Lampedusa, where one of the hotspot is located, in Calabria, in Puglia and in the northern borders of Italy.

In March 2016, the Italian Red Cross will launch a communication campaign to raise awareness and sensitize the public, media and donors on the emergency situation, humanitarian needs and Red Cross/Red Crescent response. This communication campaign will be based on the IFRC campaign and it will be tailored to the Italian context.

Operational support services

Human resources

The operation is involving over 5,000 Red Cross volunteers and staff in Italy.

Depending on the evolution of the situation, additional local branches can be involved and more teams could be sent in to support. This plan of action covers the travel and accommodation costs related to the staff and volunteers.

The IFRC will provide support through its Regional Office in Europe through the Disaster Management Unit and other specialized staff to provide technical support.

For the extension of the operation will the following staff in country is included:

| Linguistic mediator, support on the field | 4 | person | +2 | month |
|---|---|--------|----|--------|
| RFL experts | 2 | person | +2 | months |
| Field officer | 4 | person | +2 | month |
| Emergency appeal coordination | 1 | person | +2 | month |
| Reporting officer | 1 | person | +2 | month |
| Communicator | 1 | person | +2 | months |

Logistics and supply chain

The Supply Chain Management Plan is designed to support and facilitate the delivery of the overall Emergency Plan of Action. The Italian Red Cross continued to use the IFRC Secretariat's Global Logistic Service (GLS) for the procurements.

Under the framework of this Emergency Appeal and the Europe Migration: coordination, response and preparedness Appeal, regional disaster response activities should result with creation of a mechanism designed to bring together the Red Cross logistics response resources available within the region.

The Italian Red Cross will provide support to this concept by making their supplies available to operations of National Societies in Europe and by providing storage service for items to be prepositioned under Regional Emergency Appeal.

An agreement in this regards is underway between the IFRC and the Italian Red Cross.

Information technologies (IT)

IT materials, such as computers and scanners, have been provided to the National Society to increase its IT capacity during the disembarkation operations and to enhance the capacity of the Lampedusa branch.

Communications

All communication activities directly support the Emergency Appeal, and aim to raise awareness and sensitize the public, media and donors on the emergency situation, humanitarian needs and Red Cross/Red Crescent response. These communications activities have been discussed and agreed with the National Society counterparts based on jointly identified publicity needs. These activities will answer to these objectives:

- To position the Italian RC as a key humanitarian actor in the migration crisis in Italy
- To provide real-time information/data about the changing situation in Italy and to disseminate the work of the Italian RC and EA operations.

All activities carried out by Italian Red Cross in response to the population movement emergency will be illustrated through a variety of communication channels, including news stories, audio visual products (photographs, videos, B-roll footage, etc.), press releases, etc. Materials will be published on both IFRC and National Society online platforms in order to further illustrate the work of the National Society.

The IFRC and the Italian Red Cross are aiming at the development of a harmonized communication/advocacy strategy which will target key stakeholders including local communities, national and international media, National Societies and other prospective donors. Information and communication captured in dialogues with migrants through the activities highlighted under this appeal will feed into consistent media messaging.

In September 2015, the global IFRC campaign on raising awareness on migration issues was launched, calling people, partners and decision-makers to stand in solidarity with vulnerable migrants by signing a call for their protection, and to guarantee their safety and dignity, without discrimination, at every stage of their journey.

In March 2016, the Italian Red Cross will launch a communication campaign to to raise awareness and sensitize the public, media and donors on the emergency situation, humanitarian needs and Red Cross/Red Crescent response. This communication campaign will be based on the IFRC campaign and it will be tailored to the Italian context.

Planning, monitoring, evaluation, & reporting (PMER)

The monitoring is undertaken by the Migration Office of the Italian Red Cross headquarters in conjunction with the regional branches of the Italian Red Cross and their partners. Field visits are undertaken to verify the operation. The distribution of relief items are carried out exclusively by Red Cross staff who reach the final beneficiaries personally. The operation report are providing accurate data on the distribution.

The narrative and financial reports are produced according to IFRC requirements by the Italian Red Cross.

Administration and Finance

The operation is managed by the Italian Red Cross's provincial branches directly involved in the operation under the guidance of the National headquarters and in accordance with the already existing internal financial management and administration procedures of the Italian Red Cross that ensure the accountability of the whole National Society. This process is supported by the IFRC Secretariat.

Provisions have been made for communication and visibility costs related to the operation as well as the financial charges and general expenses (please refer to the budget).

C. Detailed Operational Plan

According to the needs illustrated in this operations update, we need to revise our operational plan by adding more outputs to reach in the framework of the capacity building sector.

| Quality programming/ areas co | | | | <u> </u> |
|---|--|-------------------------------|------------------|--------------------------|
| Outcome 10 Continuous monitoring of the situation and | uts | | % of achievement | |
| adjusting the response accordingly. | Outputs Output 10.1 The Italian Red Cross's Sicily, Calabria and Puglia branch level Regional Operational Room will be monitoring and deploying the team based on the situation. | | | 65% |
| Activities | | Is implementation on time? | | % progress (estimate) |
| | | Yes (x) | No (x) | |
| Ongoing assessment and monitoring | | Х | | 80% |
| Mobilize volunteers for the implement information | tation of activities upon the | x | | 50% |
| Monitoring visits by Italian Red Cross | and IFRC | Х | | 70% |
| Transport of relief items based on ne | eds | Х | | 70% |
| Progress towards outcomes | | | | |
| The data collection and management monitoring of the situation, allowing | g the National Society to rest | nape its respor | nse in accor | |

increasing number of migrants that have no access to the reception network can find support and assistance.

| Outcome 1 Non food assistance is provided to people | Outputs | | % of achievement | |
|--|---|-------------------------------|---------------------|--------------------------|
| seeking asylum and other migrants | Output 1.1 85,000 migrants receive basic emergency items. | | | 80% |
| Activities | | Is implementation on time? | | % progress (estimate) |
| | | Yes (x) | No (x) | |
| Local procurement, transportation an | d distribution in the Sicily branch | Х | | 80% |
| Pre-positioning of supplies in warehouse and distribution upon the arrival | | х | | 80% |
| | | | | |

| Food security, Nutrition, and Li | velihoods | | | |
|---|--|-------------------------------|--------|--------------------------|
| Outcome 2 Food is provided at ports according to assessed | Output | S | | % of achievement |
| needs | Output 2.1 Food is distributed by the Italian Red Cross to migrants as they arrive at ports. | | | 80% |
| Activities | | Is implementation on time? | | % progress (estimate) |
| | | Yes (x) | No (x) | |
| Local procurement, transportation an arrival of migrants | d distribution of food upon the | Х | | 80% |
| Monitoring and evaluation of food distribution activities and reporting on distribution | | Х | | 80% |
| Progress towards outcomes | | | | |
| Food Kits (snack and water bottle) and distributed directly to migrants and a | | | | |

migrants.

| Restoring Family Links | | | | |
|---|--|-------------------------------|--------------|--------------------------|
| Outcome 3 Family links are restored wherever people are | Outpu | ıts | | % of achievement |
| separated from, or are without news of, their families | Output 3.1 Family tracing and messaging services are provided to the evacuated people | | | 88% |
| Activities | | Is implementation on time? | | % progress (estimate) |
| | | Yes (x) | No (x) | |
| Identification of families in need for R | FL | Х | | 80% |
| Handling of tracing requests and provervice | ision of family messaging | Х | | 80% |
| RFL team is established | | Х | | 80% |
| Updating training for the volunteers | | Х | | 100% |
| Procuring equipment for RFL staff | | Х | | 100% |
| Progress towards outcomes | | | | |
| The Italian Red Cross provides RFL | assistance in all the harbours | s, especially in | Southern Ita | aly, to prevent family |

The Italian Red Cross provides RFL assistance in all the harbours, especially in Southern Italy, to prevent family separation. Thanks to the training of volunteers, equipment and dedicated staff, RFL teams are able to give information in order to avoid the split of family's members during the disembark operation. The presence of the RFL team at ports, supported by cultural mediators, enables the strengthening of the national and international Rfl network. The presence of the local RFL team at the landings allowed to solve several cases reported to the RFL service by other National Branches. RFL teams are now implementing their activities also in the Safe Points and will be soon involved in the activities at the hotspots.

| Health & care | | | | |
|---|--|---|------------------|--------------------------|
| Outcome 4 Beneficiaries and staff/volunteers are provided | Outputs | | | % of achievement |
| with Psychosocial Support Services (PSS). | | Output 4.1 PSS are provided to people in need (migrants and asylum seekers and Italian Red Cross volunteers and staff) | | |
| Activities | | ls implen on ti | nentation me? | % progress (estimate) |
| | | Yes (x) | No (x) | |
| Italian Red Cross specialists are mobilized | | Х | | 60% |
| Italian Red Cross volunteers receive are supported in their daily activities | Ç | х | | 60% |
| Ensuring a permanent presence of Italian Red Cross PSS – trained volunteers in the ports | | Х | | 60% |
| Identification of people at risk of severely affected and their referral to a second-line counselling service | | х | | 60% |
| response is provided on demand | PSS to Italian Red Cross staff and volunteers working in the response is provided on demand | | | 60% |
| Outcome 5 Beneficiaries are | | | | % of |
| provided with first aid and basic | Outputs | 5 | | achievement |
| health care | Output 5.1 First aid and basic h those in need. | ealth care is | provided to | 100% |
| Activities | | Is implen on ti | | % progress (estimate) |
| | | Yes (x) | No (x) | |
| First aid and basic health care of Itali | an Red Cross are mobilized | Х | | 100% |
| Permanent presence of Italian Red C | | Х | | 100% |
| | Identification of people at risks or severely affected individuals and their referral to the hospital including transportation | | | 100% |
| Progress towards outcomes | | | | |
| Psychosocial support has been provided to migrants, to the Italian Red Cross staff, and to volunteers in order to prevent or minimize stress and suffering. PSS activity at ports has been useful to support all the RC workers and volunteers in their efforts to give adequate reception conditions and psychosocial support to vulnerable migrants (women victims of violence, children, elderly people, migrants with physical disabilities or in psychological distress conditions); to directly support migrant people and to address critical cases to the Institutions. PSS support is also currently guaranteed at the Safe Points. Moreover, trainings on PSS have been organized in Sicilia, Puglia and Calabria in order to strengthen the volunteers skills and to promote their psychological well-being. | | | | |

All the migrants landed receive health assistance at the port prior to be transferred by the authorities. During every landing Italian Red Cross volunteers, nurses and doctors are involved in the health screening, in collaboration with the NH regional/national authorities. From 1 January 2015 to 29 February 2016 153,841 migrants have been assisted.

| Water and Sanitation | | | | |
|--|--|--------------------|-------------|--------------------------|
| Outcome 6 The risk of sanitation – related diseases | Outputs | % of achievement | | |
| has been reduced through the distribution of basic hygiene kits | Output 6.1 85,000 migrants receive basic hygiene kits upon arrival | | | 80% |
| | | ls implem on ti | | % progress (estimate) |
| Activities | | Yes (x) | No (x) | |
| Local procurement, transportation and distribution upon the arrival of the migrants | | х | | 80% |
| Monitor and evaluate the sanitation activities and provide reporting on distribution | | х | | 800% |
| Progress towards outcomes | | | | |
| Hygiene kits are distributed at landing | g points hubs and during migrants | s transfer. Kit | s have been | distributed directly to |

Hygiene kits are distributed at landing points hubs and during migrants transfer. Kits have been distributed directly to migrants and also to local branches in order to be continually available for immediate needs of migrants.

| National Society Contingency planning | | | | | |
|---|---|---------|--------|-----|--|
| Outcome 7 The overall contingency capacities of the | Outputs | | | | |
| Italian Red Cross are secured | Output 7.1 Contingency stock are in place for 20.000 people to be able to response to the emerging needs | | | 20% | |
| Activities | Activities Is implementation on time? | | | | |
| | | Yes (x) | No (x) | | |
| Establishment of the contingency stock | | Х | | 20% | |
| Progress towards outcomes | Progress towards outcomes | | | | |

As part of Emergency Appeal, and in response to the needs for Services related to the contingency stock planning of the coordination, response and preparedness Emergency Appeal, the IFRC and the Italian Red Cross agreed that the Italian Red Cross will enable access to own contingency stock items in its warehouse to other National Societies affected by migration on borrow replenishment-mechanism and manage Federation contingency stock on the cost recovery mechanism.

| National Society capacity build | ing | | | |
|---|--|--------------------|--------|--------------------------|
| Outcome 8 The capacity of the National Society to respond to | Output | S | | % of achievement |
| the consequence of the crisis situation is strengthened | Output 8.1 Italian Red Cross has been strengthened to provide efficient response during the disembarkations of migrants/asylum seekers. | | | 65% |
| Activities | | Is implem on ti | | % progress (estimate) |
| | | Yes (x) | No (x) | |
| Procurement of five lighting balloons | | Х | | 50% |
| Procurement of defibrillators | | Х | | 80% |
| Procurement of field tents and equipment | | Х | | 50% |
| Procurement of one 4x4 car | | Х | | 50% |
| Support for IT, through the provision | of computers, scanner | Х | | 80% |

| Outcome 8 The capacity of the National Society to respond to | Outputs | | % of achievement | |
|---|--|------------------|------------------|--------------------------|
| the consequence of the crisis situation is strengthened | Output 8.2 Italian Red Cross through scaling up of the Safe P | | rengthened | 60% |
| Activities | | | nentation me? | % progress (estimate) |
| | | Yes (x) | No (x) | |
| Assistance to migrants who have no (Safe Point approach) | х | | 60% | |
| Implementation of a raising awarenes | Х | | 60% | |
| Outcome 9 The functionality of the Lampedusa branch is | Outputs | % of achievement | | |
| guaranteed | Output 9.1 A temporary offi Lampedusa branch | 50% | | |
| Activities | | | nentation me? | % progress (estimate) |
| | | Yes (x) | No (x) | |
| Location identified | | Х | | 50% |
| Signing the rental contract for 9 mont | hs | Х | | 50% |
| Progress towards outcomes | | | | |

In view of the upcoming nice weather, and of the consequent increase and changes of the migration flows, we need to consolidate and expand the capacity to assist migrants that have no access to the reception network (Safe Point approach).

Regarding the Lampedusa Red Cross branch, we need to consolidate the temporary results achieved by strengthening the capacity of the volunteers and promote the network.

Therefore, in March 2016, the Italian Red Cross will launch a communication campaign to raise awareness and sensitize the public, media and donors on the emergency situation, humanitarian needs and Red Cross/Red Crescent response. This communication campaign will be based on the IFRC campaign and it will be tailored to the Italian context.

Contact information

For further information specifically related to this operation please contact:

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For Resource Mobilization and Pledges:

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For Performance and Accountability (planning, monitoring, evaluation and reporting

enquiries)

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How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere**) in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, **encourage, facilitate and promote at all times all forms of humanitarian activities** by National Societies, with a view to **preventing and alleviating human suffering**, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



Save lives, protect livelihoods, and strengthen recovery from disaster and crises.





Promote social inclusion and a culture of **non-violence** and **peace**.

MDRIT002 - Italy - Population Movement Timeframe: 24 Apr 15 to 31 Mar 16 Appeal Launch Date: 08 May 15

I. Funding

| | Raise humanitarian standards | Grow RC/RC services for vulnerable people | Strengthen RC/ RC contribution to development | Heighten influence and support for RC/RC work | Joint working and accountability | TOTAL | Deferred Income |
|--|------------------------------------|--|---|--|--|-----------|--------------------|
| A. Budget | | 2,775,269 | | | | 2,775,269 | |
| B. Opening Balance | | | | | | | |
| Income | | | | | | | |
| Cash contributions | | | | | | | |
| Austrian Red Cross | | 31,086 | | | | 31,086 | |
| British Red Cross | | 136,745 | | | | 136,745 | |
| British Red Cross (from British Government*) | | 1,152,433 | | | | 1,152,433 | |
| Canadian Red Cross | | 54,821 | | | | 54,821 | |
| Finnish Red Cross | | 31,300 | | | | 31,300 | |
| Icelandic Red Cross | | 20,000 | | | | 20,000 | |
| Italy - Private Donors | | 11,644 | | | | 11,644 | |
| Japanese Red Cross Society | | 78,065 | | | | 78,065 | |
| Metro AG | | 10,903 | | | | 10,903 | |
| Norwegian Red Cross | | 354,321 | | | | 354,321 | |
| Red Cross of Monaco | | 15,639 | | | | 15,639 | |
| supreme master ching hai international association | | 87,805 | | | | 87,805 | |
| Swedish Red Cross | | 27,981 | | | | 27,981 | |
| Swiss Government | | 687,435 | | | | 687,435 | 12,56 |
| Swiss Red Cross | | 10,000 | | | | 10,000 | |
| Switzerland - Private Donors | | 300 | | | | 300 | |
| Taiwan - Private Donors | | 28,939 | | | | 28,939 | |
| The Netherlands Red Cross | | 106,197 | | | | 106,197 | |
| C1. Cash contributions | | 2,845,616 | | | | 2,845,616 | 12,56 |
| Other Income | | | | | | | |
| Fundraising Fees | | -4,935 | | | | -4,935 | |
| C4. Other Income | | -4,935 | | | | -4,935 | |
| C. Total Income = SUM(C1C4) | | 2,840,681 | | | | 2,840,681 | 12,565 |
| D. Total Funding = B +C | | 2,840,681 | | | | 2,840,681 | 12,565 |

* Funding source data based on information provided by the donor

II. Movement of Funds

| | Raise humanitarian standards | Grow RC/RC services for vulnerable people | Strengthen RC/ RC contribution to development | Heighten influence and support for RC/RC work | Joint working and accountability | TOTAL | Deferred Income |
|----------------------------------|------------------------------------|--|---|--|--|------------|--------------------|
| B. Opening Balance | | | | | | | |
| C. Income | | 2,840,681 | 1 | | | 2,840,681 | 12,565 |
| E. Expenditure | | -2,438,080 |) | | | -2,438,080 | |
| F. Closing Balance = (B + C + E) | | 402,600 | 0 | | | 402,600 | 12,565 |

MDRIT002 - Italy - Population Movement Timeframe: 24 Apr 15 to 31 Mar 16 Appeal Launch Date: 08 May 15

Interim Report

III. Expenditure

| Selected Parameters | | | | | | | | |
|---------------------------------------|---------------|-----------|----------|--|--|--|--|--|
| Reporting Timeframe | 2015/3-2016/2 | Programme | MDRIT002 | | | | | |
| Budget Timeframe | 2015/3-2016/3 | Budget | APPROVED | | | | | |
| Split by funding source | e Y | Project | * | | | | | |
| Subsector: | * | | | | | | | |
| All figures are in Swiss Francs (CHF) | | | | | | | | |

| | | | | Exper | nditure | | | |
|---------------------------------------|-----------|------------------------------------|--|---|---|--|-----------|------------|
| Account Groups | Budget | Raise humanitarian standards | Grow RC/RC services for vulnerable people | Strengthen RC/ RC contribution to development | Heighten influence and support for RC/ RC work | Joint working and accountability | TOTAL | Variance |
| | Α | | | | | | В | A - B |
| BUDGET (C) | | | 2,775,269 | | | | 2,775,269 | |
| Relief items, Construction, Supplies | | | | | | | | |
| Shelter - Relief | 128,000 | | 20,510 | | | | 20,510 | 107,490 |
| Construction - Facilities | 60,510 | | | | | | | 60,510 |
| Clothing & Textiles | 686,782 | | 87,505 | | | | 87,505 | 599,277 |
| Food | 42,236 | | 8,355 | | | | 8,355 | 33,881 |
| Water, Sanitation & Hygiene | 501,102 | | 544,270 | | | | 544,270 | -43,168 |
| Medical & First Aid | 84,395 | | 5,984 | | | | 5,984 | 78,412 |
| Utensils & Tools | 6,000 | | | | | | | 6,000 |
| Other Supplies & Services | 46,386 | | 10.885 | | | | 10,885 | 35,501 |
| Total Relief items, Construction, Sup | 1,555,412 | | 677,509 | | | | 677,509 | 877,903 |
| | | | | | | | | |
| Land, vehicles & equipment | | | | | | | | |
| Vehicles | 120,000 | | | | | | | 120,000 |
| Computers & Telecom | 34,000 | | | | | | | 34,000 |
| Total Land, vehicles & equipment | 154,000 | | | | | | | 154,000 |
| Logistics, Transport & Storage | | | | | | | | |
| Storage | 25,000 | | | | | | | 25,000 |
| Distribution & Monitoring | 10,000 | | 2,727 | | | | 2,727 | 7,273 |
| Transport & Vehicles Costs | 95,000 | | 1,067 | | | | 1,067 | 93,933 |
| Logistics Services | 85,000 | | 27,031 | | | | 27,031 | 57,969 |
| Total Logistics, Transport & Storage | 215,000 | | 30,825 | | | | 30,825 | 184,175 |
| | , | | , | | | | , | , |
| Personnel | | | | | | | | |
| National Society Staff | 421,820 | | 10,470 | | | | 10,470 | 411,350 |
| Volunteers | 86,983 | | | | | | | 86,983 |
| Total Personnel | 508,803 | | 10,470 | | | | 10,470 | 498,333 |
| Consultants & Professional Fees | | | | | | | | |
| Professional Fees | 45,847 | | 11,000 | | | | 11,000 | 34,847 |
| Total Consultants & Professional Fee | 45,847 | | 11,000 | | | | 11,000 | 34,847 |
| | -,- | | , | | | | | - ,- |
| Workshops & Training | | | | | | | | |
| Workshops & Training | 31,100 | | | | | | | 31,100 |
| Total Workshops & Training | 31,100 | | | | | | | 31,100 |
| General Expenditure | | | | | | | | |
| Travel | 40,650 | | 5,823 | | | | 5,823 | 34,827 |
| Information & Public Relations | 38,774 | | -, | | | | | 38,774 |
| Office Costs | 3,500 | | | | | | | 3,500 |
| Communications | 4,076 | | 101 | | | | 101 | 3,975 |
| Financial Charges | 1,010 | | 349 | | | | 349 | -349 |
| Total General Expenditure | 87,000 | | 6,273 | | | | 6,273 | 80,727 |
| · · | , | | -, | | | | -, | |
| Operational Provisions | | | | | | | | |
| Operational Provisions | | | 1,530,901 | | | | 1,530,901 | -1,530,901 |
| Total Operational Provisions | | | 1,530,901 | | | | 1,530,901 | -1,530,901 |
| Indirect Costs | | | | | | | | |
| Programme & Services Support Recove | 168,816 | | 147,354 | | | | 147,354 | 21,462 |
| Total Indirect Costs | 168,816 | | 147,354 | | | | 147,354 | 21,462 |
| | | | | | | | | |
| Pledge Specific Costs | | | | | | | | |
| Pledge Earmarking Fee | 2,991 | | 19,349 | | | | 19,349 | -16,358 |
| Pledge Reporting Fees | 6,300 | | 4,400 | | | | 4,400 | 1,900 |

MDRIT002 - Italy - Population Movement Timeframe: 24 Apr 15 to 31 Mar 16 Appeal Launch Date: 08 May 15 Interim Report

| | Selected Par | ameters | | | | | | |
|---------------------------------------|---------------|-----------|----------|--|--|--|--|--|
| Reporting Timeframe | 2015/3-2016/2 | Programme | MDRIT002 | | | | | |
| Budget Timeframe | 2015/3-2016/3 | Budget | APPROVED | | | | | |
| Split by funding source | e Y | Project | * | | | | | |
| Subsector: | * | | | | | | | |
| All figures are in Swiss Francs (CHF) | | | | | | | | |

III. Expenditure

| | Expenditure | | | | | | | |
|-----------------------------|-------------|------------------------------------|--|---|---|--|-----------|----------|
| Account Groups | Budget | Raise humanitarian standards | Grow RC/RC services for vulnerable people | Strengthen RC/ RC contribution to development | Heighten influence and support for RC/ RC work | Joint working and accountability | TOTAL | Variance |
| | Α | | | | | | В | A - B |
| BUDGET (C) | | | 2,775,269 | | | | 2,775,269 | |
| Total Pledge Specific Costs | 9,291 | | 23,749 | | | | 23,749 | -14,458 |
| TOTAL EXPENDITURE (D) | 2,775,269 | | 2,438,080 | | | | 2,438,080 | 337,188 |
| VARIANCE (C - D) | | | 337,188 | | | | 337,188 | |

MDRIT002 - Italy - Population Movement Timeframe: 24 Apr 15 to 31 Mar 16 Appeal Launch Date: 08 May 15

Interim Report

IV. Breakdown by subsector

| Selected Parameters | | | | | | | | |
|---------------------------------------|---------------|-----------|----------|--|--|--|--|--|
| Reporting Timeframe | 2015/3-2016/2 | Programme | MDRIT002 | | | | | |
| Budget Timeframe | 2015/3-2016/3 | Budget | APPROVED | | | | | |
| Split by funding source | Y | Project | * | | | | | |
| Subsector: | * | | | | | | | |
| All figures are in Swiss Francs (CHF) | | | | | | | | |

| Business Line / Sub-sector | Budget | Opening Balance | Income | Funding | Expenditure | Closing Balance | Deferred Income |
|---|-----------|--------------------|-----------|-----------|-------------|--------------------|--------------------|
| BL2 - Grow RC/RC services for vulnerable people | | | | | | | |
| Disaster response | 2,775,269 | | 2,840,681 | 2,840,681 | 2,438,080 | 402,600 | 12,565 |
| Subtotal BL2 | 2,775,269 | | 2,840,681 | 2,840,681 | 2,438,080 | 402,600 | 12,565 |
| GRAND TOTAL | 2,775,269 | | 2,840,681 | 2,840,681 | 2,438,080 | 402,600 | 12,565 |