



HUMANITY
DRIVEN

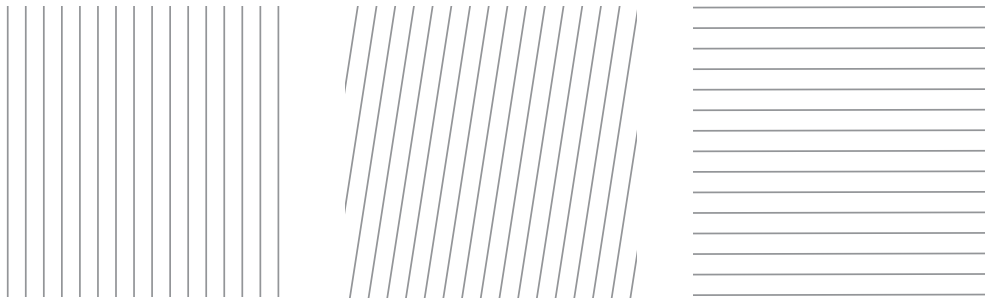
KEY INSIGHTS
FROM THE
2025
SOCIAL
REPORT



Croce Rossa Italiana

HUMANITY DRIVEN

KEY INSIGHTS FROM THE 2025 SOCIAL REPORT



Concept

The Italian Red Cross is a solid and well-established system, built on more than 160 years of history. It is a structure grounded in Principles that ensure its credibility and continuity.

At the heart of this constantly evolving system are young people. In 2025, more than 40,000 young volunteers represent a key component of the Italian Red Cross: not only a widespread operational force across the country, but also active participants in decision-making processes. The visual concept is inspired by this understanding.

Fine, continuous lines move in different directions, representing people, actions and interconnected paths. Together, they form a unified and recognisable shape: the CRI acronym. A dynamic network held together by its founding values.

Within this system, young people represent the direction of its evolution. They are the driving energy behind change, actively contributing to both the present and the future of the Association. A visual mark that reflects a solid structure, capable of evolving while remaining true to itself.

Message from the National President

Rosario
Valastro



The Italian Red Cross volunteer network continues to grow stronger, expanding its presence and preparedness across the country. This is reflected in our Association's 2025 Social Report, which documents increasing commitment and impact in support of vulnerable communities.

The continued growth of our volunteer network is an important achievement for the Italian Red Cross, but it is even more significant for the people facing hardship across our country. In 2025, our Association counted 152,000 volunteers, an increase of 3,000 compared with the previous year, at a time when many organisations across the Third Sector are experiencing a noticeable decline in volunteer participation.

The growth in our volunteer numbers is an important milestone for the Italian Red Cross, but it means even more for the people in need across our country. In 2025, our Association reached 152,000 volunteers, an increase of 3,000 from the previous year — a significant achievement at a time when many Third Sector organisations are witnessing a decline in volunteer participation. This growth is driven by the work of our local branches, the engagement of young people, our Universal Civil Service programme, our school initiatives, and all the other activities that the Italian Red Cross has implemented. Together, these efforts have strengthened our presence across the country, enabling our family to grow stronger and serve more people in vulnerable situations.



The Italian Red Cross has significantly expanded its health and socio-health services for people in vulnerable situations. In 2025, our Community Health Centres reached 80 locations across the country, up from 64 in 2024. Through these centres, the Association provided medical consultations to more than 25,000 people, psychosocial support to 45,000 individuals, and distributed over 32,000 medicines free of charge to more than 23,000 beneficiaries.

Our volunteers made a substantial commitment to addressing poverty in all its forms. More than one million food parcels were distributed and nearly 600,000 meals provided, enabling us to reach a total of 133,236 people facing hardship. Families struggling with economic difficulties also found us at their side in tackling energy poverty — through awareness-raising campaigns and helping replace outdated, inefficient household appliances.

Through our National Response Centre, we provided assistance to nearly 70,000 people who turned to us for help, and combated loneliness through more than 18,000 telephone companionship conversations. We gave them not just a voice, but above all our ability to listen and respond to their needs. The very same commitment guided our response to more than 50,000 migrants who arrived on Italy's shores. Women, men and children were welcomed, cared for and comforted by our staff and volunteers, and supported in reconnecting with their loved ones through family reunification. Through our Restoring Family Links service, we reached 3,396 people in 2025, representing an increase of approximately 10 per cent compared with 2024.

International cooperation was another crucial area of development. Working alongside 48 National Societies, we directly reached 584,153 people through programmes and initiatives around the world. These achievements — made possible through consistent daily commitment — would not have been possible without adequate training and capacity building for both volunteers and staff. Behind each of these figures, each story, each journey, there is a person. Behind them are our volunteers, who dedicate their time each day to supporting those facing hardship and severe crisis, giving their lives in service to others. And in the face of the violence reaching us from the lands where conflicts are taking place, their commitment stands as a powerful message of Humanity, hope and peace — in a world that too often disregards human dignity, and for all those who suffer and are victims of attacks in these theatres of conflict, just as are the humanitarian workers of our Movement.



The Italian Red Cross: identity and mission

Who we are

The Italian Red Cross (ItRC) is a Voluntary Organisation under the Italian Third Sector Code (Legislative Decree No. 117/2017) and is recognised as a National Third Sector Association Network. Established in 1864, it has operated as a private legal entity in the public interest since 1 January 2016, under Legislative Decree No. 178/2012. In this capacity, it acts as an auxiliary to public authorities in the humanitarian field and operates under the High Patronage of the President of the Italian Republic. The ItRC is also an integral component of the National Civil Protection Service, providing both operational and support functions in emergency situations. The ItRC's

mission is to prevent and alleviate human suffering in all circumstances, acting impartially and without any adverse distinction based on nationality, race, sex, religion, language, social condition or political opinion, while upholding human dignity and promoting a culture of peace and non-violence.

The ItRC is a member of the International Red Cross and Red Crescent Movement and conducts its work in accordance with the Movement's Fundamental Principles. It works in close cooperation with the International Committee of the Red Cross (ICRC), the International Federation of Red Cross and Red Crescent Societies (IFRC), and other National Societies.

The history and the Fundamental Principles of the Red Cross

The International Red Cross and Red Crescent Movement traces its origins to the vision of Henry Dunant, a Swiss businessman and philanthropist born on 8 May 1828. Profoundly moved by the suffering he witnessed at the Battle of Solferino in 1859, where thousands of wounded soldiers lay without care, Dunant conceived the idea of an organised system of voluntary relief. At the heart of his vision lay not only the provision of assistance to the wounded in armed conflict, but a principle that was revolutionary for its

time: the delivery of care without distinction of nationality or allegiance. All wounded persons were to be treated equally, regardless of the side on which they had fought.

Drawing on this vision, on 15 June 1864 the first committee of the Italian Association for Aid to Wounded and Sick Soldiers in War was established in Milan, marking the founding of the Italian Red Cross.



Fundamental Principles

Humanity
Impartiality
Neutrality
Independence

Voluntary Service
Unity
Universality

The General Objectives and the 2018-2030 Strategy of the Italian Red Cross

The Strategy of the Italian Red Cross provides the overarching framework guiding the Association's activities, translating its humanitarian mission into concrete action in line with

the Fundamental Principles and in response to the social, economic and geopolitical dynamics that shape human vulnerability.



THE STRATEGY IS STRUCTURED
AROUND SEVEN

strategic objectives

Organisation

Volunteers

Principles and Values

Health

Social Inclusion

Emergencies

Cooperation





The organisation

The organisational structure of the Italian Red Cross is grounded in the principles of subsidiarity, democracy and the elective nature of its governing bodies. It ensures a clear separation between strategic direction and oversight on the one hand, and operational responsibilities on the other. The Association promotes the autonomy of its territorial bodies and conducts its activities in accordance with the principles of effectiveness, efficiency and sound financial management. The Italian Red Cross is organised across three territorial levels:

a) local level, comprising 677 local branches and 735 local units;

b) regional level, consisting of 19 Regional Branches and 2 Branches of the Autonomous Provinces of Trento and Bolzano;

c) national level, represented by the National Committee.

The national governing bodies of the Italian Red Cross:

Name	Members
National Assembly	The National President; the two National Vice Presidents; the two National Board Members; the Presidents of the Regional Committees and of the Autonomous Provinces of Trento and Bolzano; the Presidents of the Territorial Committees; the National Inspector of the Voluntary Military Corps; and the National Inspector of the Voluntary Nurses Corps.
National Board	The National Board of the Italian Red Cross serves a four-year term. Its members may not be re-elected to the same position for more than one consecutive term. The current National Board, elected on 21 April 2023, is composed of: Rosario Maria Gianluca Valastro – National President of the Italian Red Cross; Debora Diodati – National Board Member and Senior Vice President; Edoardo Italia – National Youth Board Member and Vice President ex officio; Adriano De Nardis – National Board Member; Antonino Calvano – National Board Member.
National President	Rosario Maria Gianluca Valastro
National Council	The National President, the members of the National Board, and the Presidents of the Regional Committees and of the Autonomous Provinces of Trento and Bolzano.
Board of Statutory Auditors	Giuseppe Pisano – Chair, appointed by the National Assembly; Anna Maria Raffuzzi – Full member, appointed by the National President; Giovanni Crostarosa Guicciardi – Full member, appointed by the National Board as representative of the Ministry of Economy and Finance, pursuant to Article 16 of Italian Law No. 196/2009.





The Italian Red Cross' stakeholder network

Volunteers

> **152.722** volunteer members in 2025, representing an increase of **2.4%** compared to 2024.

2025	2024	2023	2022	2021	2020
152.722	149.125	149.412	151.722	157.028	149.001

Gender distribution (2025): **53.79%** women – **46.21%** men

> **40.487** Young Volunteers (2025): 40,487 young volunteers, representing 26.5% of the total volunteer base, with an increase of **3.5%** compared to 2024.

2025	2024	2023	2022	2021	2020
40.487	39.105	39.626	41.730	43.143	41.152

>

1920

Civil Service Volunteers:
A total of 1,920 volunteers were engaged in the Universal Civil Service in 2025

1500

in 2024, marking an increase of **28%**

>

282

Temporary Emergency Volunteers: In 2025, 282 temporary volunteers were available for emergency response

262

in 2024, **(+8%)**

>

506

Corporate Volunteers:
A total of 506 employees from private sector companies participated in volunteer activities in 2025

428

in 2024 **(+18%)**

>

3,837

Supporting Members
The number of supporting members reached in 2025

1,107

in 2024 (representing a significant increase of **245%**)

>

141

Project-based volunteers were activated for the first time in 2025

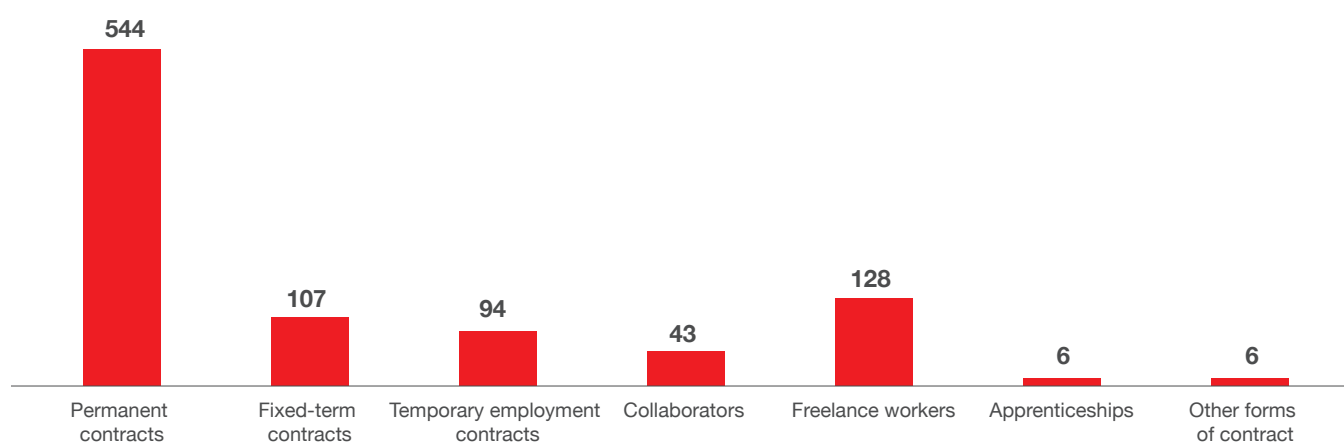


Employees and collaborators

- > **928** staff members employed
- > **404** women (44%) and 524 men (56%)



Employment Contract Types as of 31/12/2025

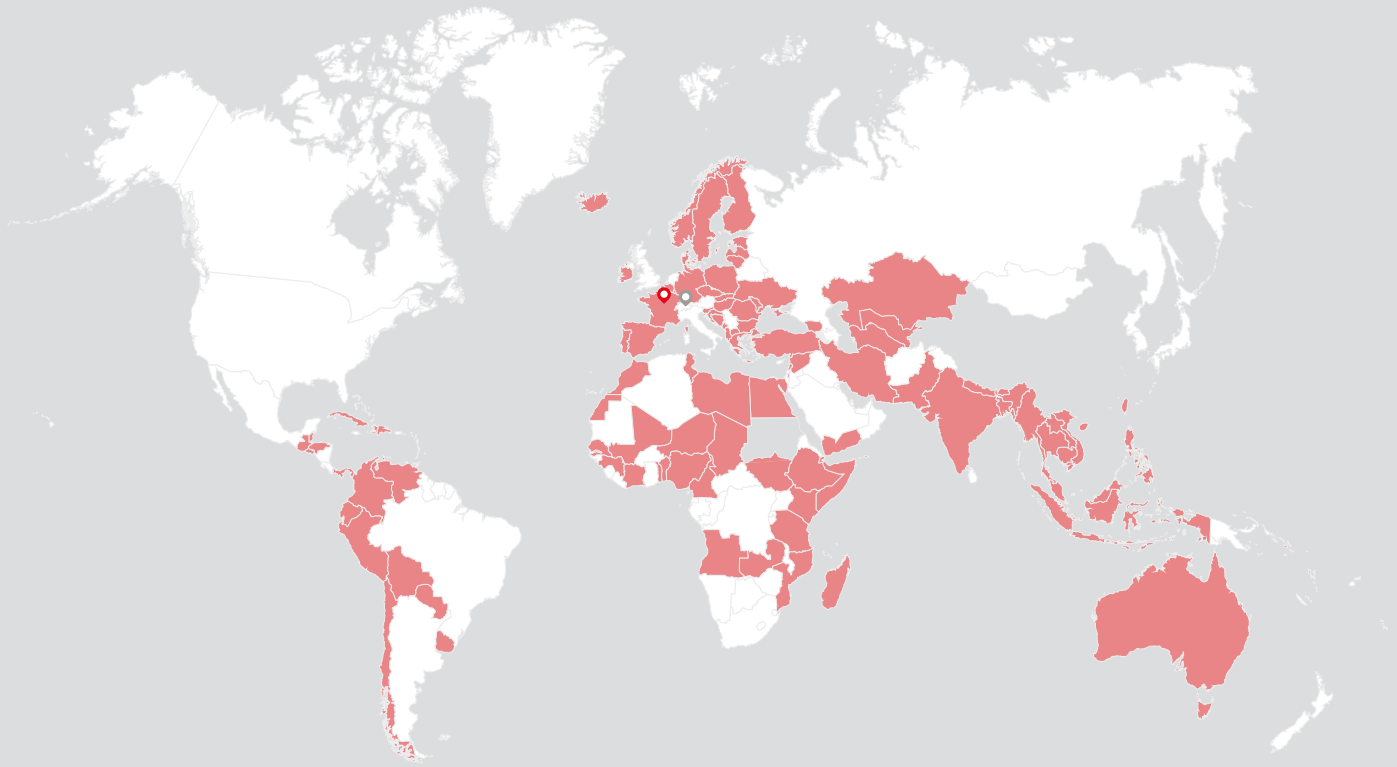


Stakeholders within the International Red Cross and Red Crescent Movement

- > The International Committee of the Red Cross (ICRC)
- > The International Federation of Red Cross and Red Crescent Societies (IFRC)
- > 118 National Red Cross and Red Crescent Societies



118 Red Cross Red Crescent National Societies with which the Italian Red Cross established direct collaborations in 2025



International Federation of Red Cross and Red Crescent Societies (IFRC)



International Committee of the Red Cross (ICRC)

External Stakeholder

33

Ministries and central
government administrations

397

institutional, academic,
corporate, and Third Sector
partners

21

civil society
organisations





2025 Key Figures



National Activities

A total of 88 national programmes and activities were carried out, included:

- > **15** socio-health assistance programmes
- > **5** healthcare programmes
- > **7** social support programmes
- > **7** social inclusion programmes
- > **4** psychological and psychosocial support activities
- > **17** education, information, prevention and awareness-raising initiatives
- > **12** programmes dedicated to associative development and volunteer engagement
- > **11** organisational development programmes
- > **10** emergency support activities

Health and Socio-Health Programmes

- > **80** Officine della Salute (Health Centers) active across the national territory
- > **61.155** services delivered within the Health Workshops
- > **2.991** free health screening visits provided through mobile outreach initiatives
- > **307** Committees participating in the LoveRed campaign for the promotion of sexual health and the prevention of sexually transmitted infections
- > **52.277** migrants assisted at first entry points
- > **2.096** individuals accommodated in Extraordinary Reception Centres
- > **19.276** accesses recorded at the 6 Safe Points operating nationwide

Psychological and Psychosocial Support Programmes

- > **2.054** people supported through 8,960 psychological support phone consultations
- > Nearly **18.000** companionship calls delivered by the National Response Centre and CRI Committees across the territory



Social Integration and Support

- > **1.364.328** food parcels distributed and 579,556 meals provided
- > **69.949** calls handled by the National Response Centre
- > **45.657** individuals reached through Social Help Desk activities
- > **387** Committees participating in the agreement with the Italian Ministry of Justice for community service within probation programmes
- > Over **135** individuals involved in labour inclusion pathways

Education, Information, Prevention and Awareness Programmes

- > **1.316** minors participating in ItRC summer camps
- > **3.600** children and adolescents involved in the “8–13” project
- > **8.000** students trained in first aid principles
- > **2.991** free health screening visits carried out as part of health education and prevention campaigns

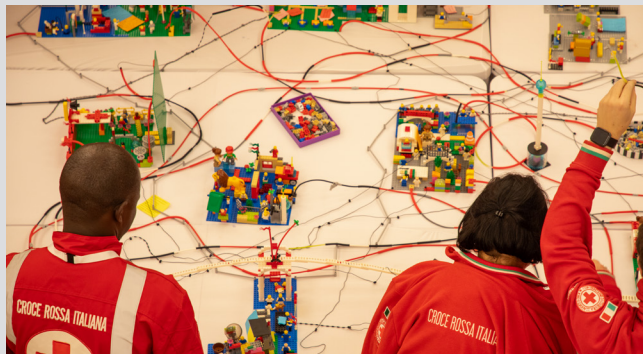
Emergency Planning and Response Support

- > **1.457** emergencies and mobilisations nationwide coordinated by the National Operations Room
- > **2.427** unexploded ordnance disposal operations carried out

Development of the Association's Programmes

- > **108.423** hours of training delivered
- > **8.334** training courses conducted
- > **71.443** volunteers trained

Digital Bridge – A Programme for Digital Innovation within the Italian Red Cross



Digital Bridge is a programme developed by the Italian Red Cross to reduce the digital divide and promote the informed, effective and strategic use of technology among volunteers and staff. The programme is structured around a modular training framework organised across multiple levels and learning areas, enabling participants to build personalised learning pathways based on their individual needs and competencies. Activities combine online and in-person

sessions, with a focus on the development of transversal digital skills. In 2025, the programme reached 971 participants — volunteers and staff alike — contributing to the strengthening of digital capacities across the organisation and supporting the ItRC's broader transition towards more innovative, inclusive and efficient ways of working.

Officine della Salute (Health Centers)



The Officine della Salute (Health Centers) are safe and accessible spaces where people in vulnerable situations can receive support in addressing their health and socio-health needs. They provide a broad range of integrated services free of charge, and are designed to build personalised care pathways that help remove the barriers preventing vulnerable

individuals from accessing mainstream public health services. The intervention model of the Health Workshops is built around three complementary pillars: outpatient care, the free distribution of medicines, and community-based health promotion and well-being initiatives.

Work Inclusion



In 2025, the Italian Red Cross strengthened its commitment to work inclusion as a key driver of social integration, through a diversified set of tools and initiatives. A first line of action focused on facilitating access to employment opportunities through the LISA platform, which supported the matching of labour supply and demand while promoting the active engagement of companies and training providers.

The +Lavoro project worked to strengthen the capacities of Territorial Committees and reinforce local services, engaging eight Committees in targeted employment support for people in vulnerable situations. These efforts were complemented by more individualised pathways: CRI for Work, centred on personalised job placement support, and the Labour

Inclusion Call, which funded five locally implemented projects focused on career guidance and employment assistance.

Throughout the year, dedicated initiatives were developed for migrants and people with a migration background, including CRI per te – Ukraine Edition and the AMIF-funded project Settimo Piano, which combined employment support with housing assistance and broader social inclusion measures, fostering comprehensive pathways towards autonomy and self-reliance.

The Jubilee



During the Jubilee 2025, the Italian Red Cross maintained a sustained presence at every major event, providing support to the thousands of people who travelled to Rome from across the world. More than 2,000 volunteers deployed their skills and commitment to deliver healthcare assistance, logistical support and orientation services, serving as a consistent point of reference for pilgrims and residents alike. From the management of reception camps in Centocelle and

Tor Vergata to support operations in the central areas most affected by Jubilee gatherings, the ItRC ensured broad and effective coverage across the city of Rome. This commitment was further tested during more complex situations, including the extraordinary influx of people following the death of Pope Francis, where the Association demonstrated its capacity to scale up rapidly, maintaining operational continuity and ensuring the delivery of safe and well-coordinated assistance.

Dissemination of Humanitarian Values and International Humanitarian Law



In 2025, the Italian Red Cross further strengthened its humanitarian education and awareness-raising activities, engaging citizens, volunteers and students in promoting respect for human life and dignity, including in situations of armed conflict. Among the key initiatives, the campaign "Il Futuro ha una lunga storia. Proteggiamola (The Future Has a Long History. Let's Protect It)" focused on the protection of cultural property in armed conflict, in line with the 1954 Hague Convention and its Additional Protocols. The campaign raised awareness of the Blue Shield emblem and

its protective function under International Humanitarian Law, while actively engaging local communities in the safeguarding of cultural heritage. The campaign "Nuclear Experience – Italian Red Cross for Nuclear Disarmament" sought to increase public awareness of the humanitarian consequences of nuclear weapons, combining nationwide educational activities with international advocacy. These included participation in the Meeting of States Parties to the Treaty on the Prohibition of Nuclear Weapons (TPNW) and the organisation of the Rome Dialogue on Nuclear Weapons.

Youth at the Centre: the Italian Red Cross and its Commitment to Future Generations



In 2025, the Italian Red Cross further strengthened its engagement with younger generations through a broad range of educational, participatory and active citizenship initiatives. The mid-term evaluation of the ItRC Youth Strategy, conducted through a participatory process involving volunteers, governance bodies, schools and families, confirmed the value of associative experiences in building relationships, a sense of belonging and civic engagement. For younger participants, the 8–13 Project remained a key educational tool, reaching 3,600 children across all regions through activities focused on active citizenship,

inclusion and the promotion of healthy lifestyles. These were complemented by summer camps — including CRI Green Camps, Breakfast Summer Camps, PASS camps and I Care Your Children — offering opportunities for experiential learning, socialisation and personal development across the country. For adolescents, the ItRC expanded its prevention and awareness-raising work. The LoveRed campaign developed into a structured programme dedicated to sexual health education and relational well-being, involving hundreds of Territorial Committees and reaching tens of thousands of people. The First Aid Olympics, now in their

third edition, equipped 8,000 students with practical first aid skills, fostering a sense of responsibility towards their communities. In supporting the transition to adulthood, the Universal Civil Service engaged nearly 2,000 young people in meaningful civic experiences across the Association's areas of intervention. Competitions on International Humanitarian Law contributed to disseminating humanitarian principles among students, while participation in international initiatives such as the European Cooperation Assembly of Youth Networks strengthened youth engagement beyond national borders. Youth participation within the Italian Red Cross translates into an active and recognised role in the life of the Association.

With over 40,000 volunteers aged between 13 and 31 and more than 600 elected youth representatives within Territorial Committees, young people contribute daily to the design and implementation of activities, strengthening intergenerational ties and promoting a culture of shared responsibility.





International activities

International Presence of the Italian Red Cross (2025)

The Italian Red Cross operates through an articulated international presence, structured as follows:

- > **Regional Delegations (10):** Kenya, Senegal, Ethiopia, Lebanon, Panama, Dominican Republic, Malaysia, Montenegro, Kyrgyzstan, Georgia;
- > **Country Delegations (8):** Chad, Djibouti, Palestine, Syria, Moldova, Ukraine, Honduras, El Salvador.



Map of Countries where the Italian Red Cross Operated in 2025

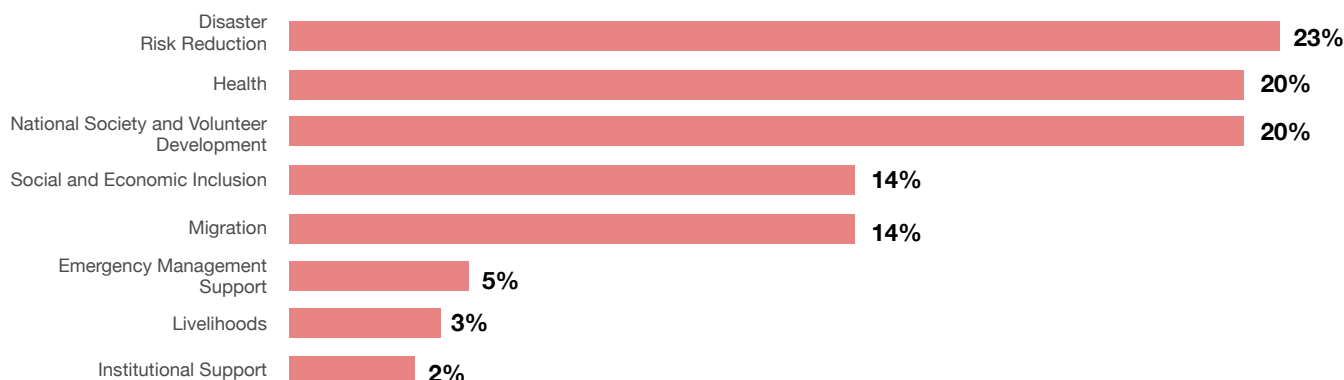


International Cooperation Projects (2025)

- > **National Societies supported:** 48
- > **Projects implemented:** 54 in 48 Paesi
- > **People directly reached by the projects:** 584.153



Projects by Thematic Area



International Emergencies (2025)

- > **8 emergency** managed, including humanitarian crises and natural disasters (Syria, Ukraine, Gaza, Caribbean, Afghanistan, Philippines, Myanmar, Northern Albania/Balkans);
- > **4 preparedness and capacity-strengthening projects** aimed at enhancing operational capabilities and response systems.

Djibouti – “Protection and Integrated Services for Migrant People”



In partnership with the Djibouti Red Crescent Society and with funding from the European Commission's Directorate-General for European Civil Protection and Humanitarian Aid Operations (DG ECHO), the Italian Red Cross implemented a multi-sectoral humanitarian response along the main migration routes in Djibouti, with a particular focus on the Dikhil Region. The project provided integrated assistance to migrants in transit, ensuring access to essential services across the sectors of protection, primary healthcare, water,

sanitation and hygiene (WASH), food security, psychosocial support, and Restoring Family Links. Services were delivered through mobile units and community-based approaches, in close coordination with local authorities and humanitarian actors. The intervention contributed to improving the living conditions of migrants and people on the move, while strengthening the operational and organisational capacities of the Djibouti Red Crescent Society.



Economic Dimension and Transparency

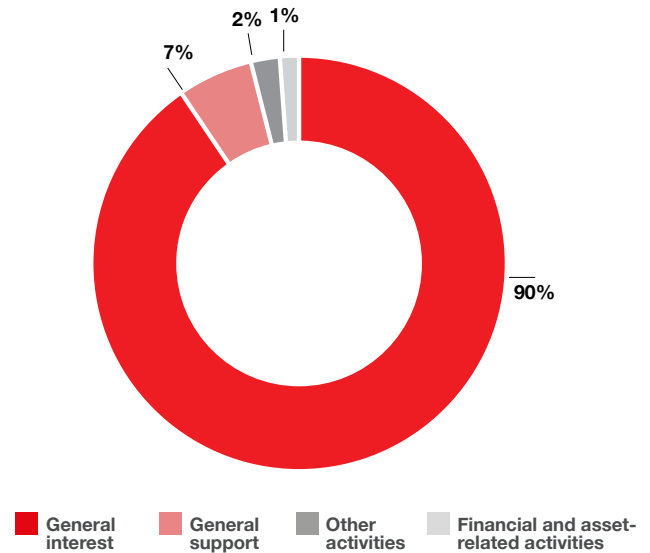
Financial position: expenditure and allocation of funds



Maps and Charts – Breakdown of Expenses by Type of Activity

In 2025, the Italian Red Cross recorded total expenses of **€149,826,950**, allocated as follows:

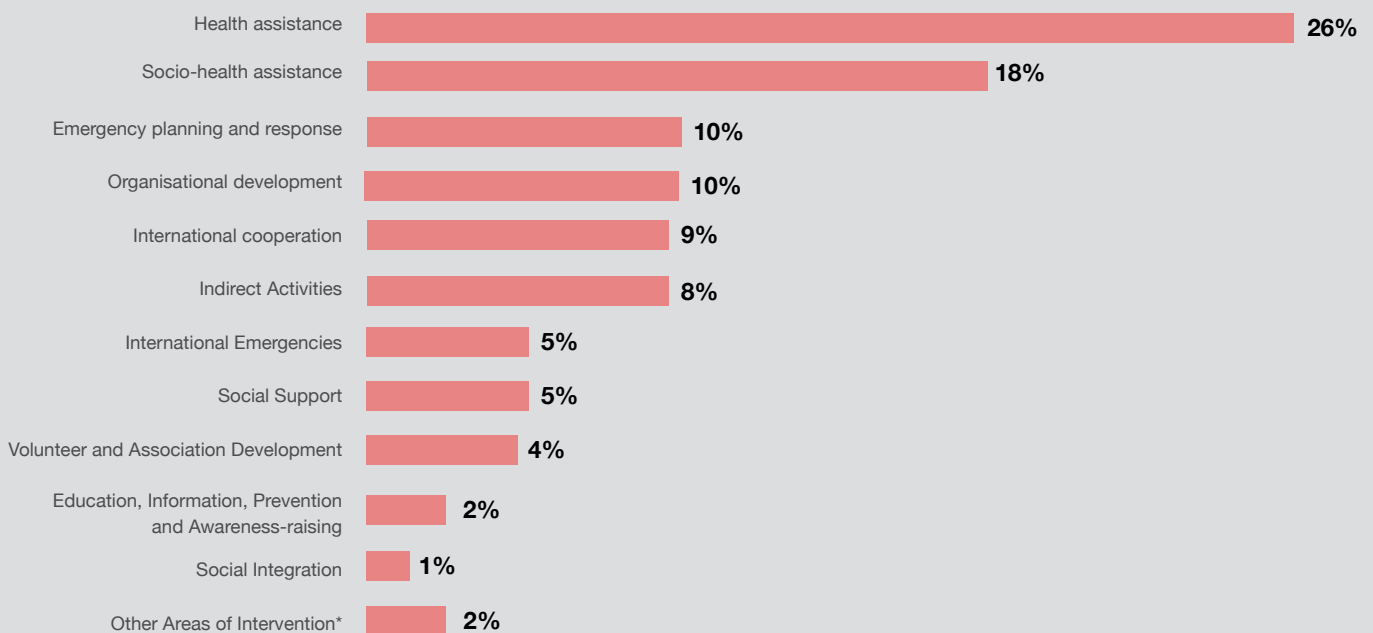
- > **Activities of general interest:** €134,874,283
- > **Secondary and related activities:** €3,089,664
- > **Fundraising activities:** €43,163
- > **Financial and asset management activities:** €1,721,109
- > **General support:** €10,098,732



The costs related to programmes and operations can be further broken down by area of intervention, as illustrated below.



Maps and Charts – Distribution of costs by Area of Intervention



*The category "Other areas of intervention" includes special rescue activities (0.9%), psychological and psychosocial support (0.7%), and blood collection (0.1%).

The table below shows the distribution of funds utilised in 2025 by source of origin.

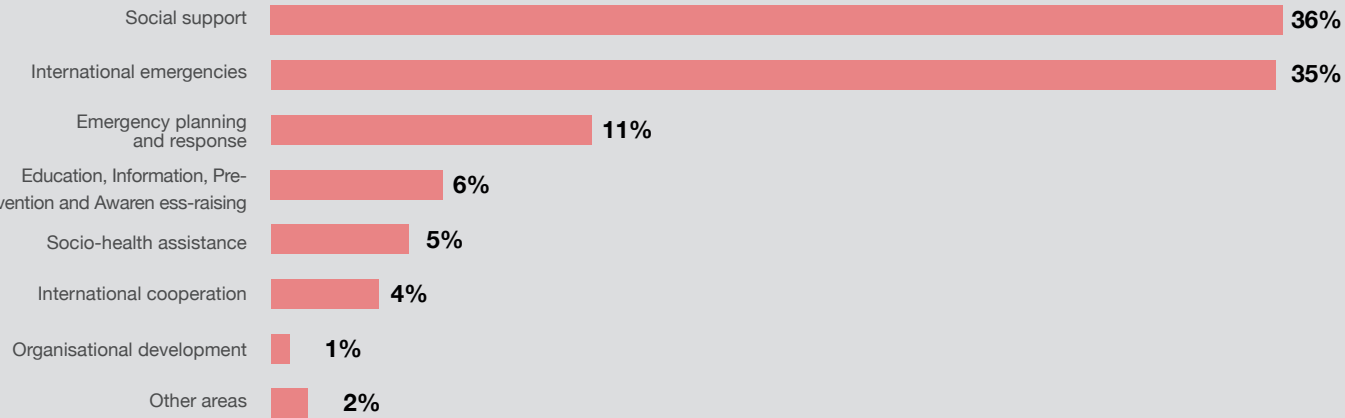
Funds Utilised by Source of Origin	
Agreements, Projects and Donations Includes all revenues of a public nature pursuant to the Italian Legislative Decree No. 178/2012, revenues deriving from agreements related to the provision of services of public interest, as well as those arising from agreements and projects activated following participation in calls for proposals and tender procedures. It also includes revenues from donations.	131.399.494
Secondary and related activities This category includes all revenues arising from activities that are secondary and related to those of general interest. These comprise, in particular, the sale of goods and services—such as external training, merchandising, publishing, and laboratory services—as well as additional activities, including the leasing of real estate.	3.140.256
Fundraising activities Includes all revenues arising from public fundraising activities.	14.335.890
Financial and asset management activities Includes revenues arising from financial and asset-related operations.	1.839.174

Allocation of funds from donations, fundraising and voluntary contributions

Activities of general interest financed through donations, fundraising initiatives and voluntary contributions supported the key areas of intervention presented in the chart below.



Maps and Charts – Distribution of Funds Raised by Area of Intervention



The category “Other areas of intervention” includes indirect activities (0.5%), social integration (0.4%), organisational development (0.3%), psychological and psychosocial support (0.1%), and healthcare assistance (0.04%).

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